

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES 1 12
2. AMENDMENT/MODIFICATION NO. Amendment 0001		3. EFFECTIVE DATE April 13, 2009	4. REQUISITION/PURCHASE REQ. NO.		5. PROJECT NO. <i>(If applicable)</i>
6. ISSUED BY Court Services and Offender Supervision Agency Office of Procurement 633 Indiana Avenue, NW, Suite 880 Washington, D.C. 20004 Contracting Officer – Carrie L. Cross Phone: 202-220-5729, email: Carrie.Cross@csosa.gov			7. ADMINISTERED BY <i>(If other than Item 6)</i>		CODE
8. NAME AND ADDRESS OF CONTRACTOR <i>(No., street, county, State, and ZIP Code)</i>			<input checked="" type="checkbox"/>	9A. AMENDMENT OF SOLICITATION NO. CSOSA-09-R-0008	
			<input checked="" type="checkbox"/>	9B. DATED <i>(SEE ITEM 11)</i> March 24, 2009	
			<input type="checkbox"/>	10A. MODIFICATION OF CONTRACT/ORDER NO.	
				10B. DATED <i>(SEE ITEM 13)</i>	
CODE		FACILITY CODE			

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers is extended, is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Items 8 and 15, and returning 1 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted;

or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA *(If required)*

N/A

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS,
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

<input checked="" type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: <i>(Specify authority)</i> THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES <i>(such as changes in paying office, appropriation date, etc.)</i> SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
<input type="checkbox"/>	D. OTHER <i>(Specify type of modification and authority)</i>

E. IMPORTANT: Contractor is not, is required to sign this document and return copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION *(Organized by UCF section headings, including solicitation/contract subject matter where feasible.*

Solicitation CSOSA-09-R-0008 is amended to incorporate written responses to Technical Questions received from prospective offerors. This data should be used in preparing proposals. The closing date remains unchanged.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER <i>(Type or print)</i>		16A. NAME AND TITLE OF CONTRACTING OFFICER <i>(Type or print)</i> Carrie L. Cross	
15B. CONTRACTOR/OFFEROR <i>(Signature of person authorized to sign)</i>	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA <i>(Signature of Contracting Officer)</i>	16C. DATE SIGNED

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1. Section B-1 on Page 4 – Description of Services states “The Contractor shall provide all labor, supervision, equipment, and data necessary to provide for tracking offenders using Global Positioning Satellite.”
 - a. Please confirm if the provider or CSOSA staff will install devices on offenders?

➤ **Answer: The CSOSA staff will install devices on all offenders.**
 - b. The above specification references labor and supervision, please confirm what is actually meant regarding labor and supervision?

➤ **Answer: The contractor is responsible for all costs associated with the supervision and labor of staff associated with this contract, including staff that will monitor the call-in center used to track offender on GPS.**
2. Section B-4 on Page 5 – Provides a table for a per day rate for Active, Hybrid, and Passive Monitoring and Tracking Devices.
 - a. How are the “estimated number of days” calculated? Please share the formula and data.

➤ **Answer: The formula for estimated number of days is calculated by the number of offenders placed on GPS x the average number of days (within a month) offenders are on GPS.**
For Example:
185 offenders * 30 estimated number of days the offender is on GPS = 5,550 for Active GPS
365 offenders * 30 estimated number of days the offender is on GPS = 10,950 for Hybrid GPS
 - b. Please provide a break down of each type and quantities of devices currently being used with the model name?

➤ **Answer: The CSOSA GPS Program currently uses the one-piece Blu Tags device. We currently have 750 units in the Active version and 48 units in the Hybrid version.**

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c. Please confirm who the incumbent provider is?

➤ **Answer: Satellite Tracking of People LLC.**

d. Please provide the current daily rate CSOSA is paying for each item listed, including lost equipment.

➤ **Answer: We are unable to provide pricing information.**

e. Under the Freedom of Information Act, please accept this as a request to receive a complete copy of the current contract between CSOSA and the current provider.

➤ **Answer: A Freedom of Information Act request must be officially requested through the CSOSA Office of General Counsel. This is not the proper format for requesting this information.**

3. Section C.4.4 (h) on Page 8 – “All devices shall have the capability to transmit monitoring data using a cellular network or through a radio frequency (RF)”.

a. Please clarify if the radio frequency device must communicate through a traditional landline telephone service.

➤ **Answer: The device only needs to communicate through a traditional landline telephone service in circumstances where GPS coverage is not available.**

b. Please confirm what is meant by this specification as current technology either communicates via cellular network or standard telephone line?

➤ **Answer: We are interested in the cellular network technology for GPS monitoring, however, there are circumstance where satellite coverage is not available and the telephone line is used to communicate the information.**

4. Section C.4.5 on Page 9 – The solicitation calls for one-piece GPS equipment, however, alerts 4, 9, and 10 are specific alerts to two-piece GPS devices. Please clarify that these alerts do not apply to a one-piece GPS device.

➤ **Answer: We are interested in a one-piece device, however, there are circumstances where satellite coverage is not available and other devices are used. This listing of alerts is a reference to the types of alerts that are expected. Alerts 4, 9, and 10 are for two-piece devices in the event that they are used.**

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5. Section C.4.8 on Page 11 – The first paragraph last sentence states “The Contractor shall be the Original Equipment Manufacturer (OEM) of the one-piece GPS device-the Contractor shall not be a reseller of another company’s product.”
- a. The restrictive nature of this specification has never been seen in any previous Federal, State, or local procurement solicitation and limits the competition for this solicitation, would the agency agree to delete it?
- **Answer: CSOSA has irregular volumes of installations that sometimes require the installation of 100-150 offenders at a time, therefore, we depend on the availability of equipment and supplies. CSOSA can not afford to be in a position where the selected vendor experiences challenges in obtaining needed equipment from a sub-contactor.**
6. Section C.4.9 on Page 11 – Please define the requirements for FISMA and FIPS related to this solicitation. Does this include a full certification and accreditation?
- **Answer: Yes, ultimately. All systems containing federal data must comply with federal security and privacy requirements (see <http://csrc.nist.gov>) as dictated by the Federal Information Systems Management Act and OMB Directives. A system may be granted an Interim Authorization to Operate (IATO) by applying the NIST guidelines for risk management. For an IATO, a current risk assessment, security plan, and a plan of action and milestones for remediation of risks is required for operation of a system.**
7. Section C.4.11 on Page 12
- a. What process initiates an analysis? Where does it originate – person, system, etc.?
- **Answer: The source of the crime data is the law enforcement partners through their individual Record Management System (RMS).**
- b. Is there a workflow/business process diagram?
- **Answer: Not at this time.**
- c. Is there a data flow diagram?
- **Answer: Not at this time.**

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d. Is CSOSA's SMART STAT system capable of leveraging web service communications for data exchange?

- **Answer: The "SMART STAT system" is comprised of the agency's primary information system – SMART, and our business intelligence (BI) and reporting system "The CSOSA Portal".**

SMART is a .Net application using a variety of Microsoft technologies and SQL databases. The CSOSA EDW, Portal and Analytics foundational technology is a variety of SAS products. Both systems utilize Microsoft SQL databases. Secure bi-directional data exchange via web services would be centralized and standardized and is intended to be governed by a CSOSA enterprise service bus (ESB), currently Microsoft Biztalk. An interim alternative information exchange solution will be considered. CSOSA currently stages data prior to inclusion in the EDW and/or SMART as well as direct web services interface with SMART.

e. What is the source of crime location data?

- **Answer: The source of the crime data is the law enforcement partners through their individual Record Management System. (RMS).**

f. At what interval is this data provided?

- **Answer: The data is received daily and weekly.**

g. Does the SMART STAT system do any crime scene analysis with the data fed to the SMART STAT system by the current vendor's system?

- **Answer: No. There is currently no crime scene analysis that is conducted by the SMART-STAT system as defined in the solicitation.**

h. Are the crime scene reports to be printed or viewed on a monitor?

- **Answer: The reports are to be viewed and have the capability to be printed.**

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- i. What specifics does “crime scene” data include (i.e., location, date and time, etc.)?
- **Offender/defendant full name**
 - **Location of the crime**
 - **Date and Time**
 - **Offender/defendant distance to the crime.**
 - **Total number of tracks the offender/defendant inquired while at the location**
- j. Regarding “the offender’s time in the respective area” – does crime scene “data” include some default geographic area around its location (i.e. crime “zone”)?
- **Answer: Yes, the data default geographic area is a 1500 yard circle.**
- If not, what is the maximum proximity to a crime scene location for an offender to be included on the crime scene report?
- **Answer: The maximum proximity crime scene location is within a 1500 yard range, however, the range can be modified.**
- k. Paragraph 3 states “the system must permit automated crime scene data from CSOSA databases or CSOSA law enforcement partner databases. All data must be saved for future use.” What data is to be stored in the vendor system from these systems?
- **Answer: The data is from the law enforcement partner’s databases.**
- l. Out of the total number of monitored offenders to date, how many offenders have been directly linked to a crime through the use of the vendor provided crime scene reports?
- **Answer: There have been hundreds and hundreds of hits produced from the system that has provided information to law enforcement partners to start their investigations. CSOSA has not been provided the data on the number that have been directly linked to the crime hits.**

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8. Section C.4.11 on Page 12 First Paragraph – “The Contractor shall provide an automated data feed to CSOSA’s SMART STAT system.”

a. Please provide a complete system overview of the SMART STAT system with operating system?

- **Answer: The “SMART STAT system” is comprised of the agency’s primary information system – SMART, and our business intelligence (BI) and reporting system “The CSOSA Portal”.**

SMART is a .Net application using a variety of Microsoft technologies and SQL databases. The CSOSA EDW, Portal and Analytics foundational technology is a variety of SAS products. Both systems utilize Microsoft SQL databases. Secure bi-directional data exchange via web services would be centralized and standardized and is intended to be governed by a CSOSA enterprise service bus (ESB), currently Microsoft Biztalk. An interim alternative information exchange solution will be considered. CSOSA currently stages data prior to inclusion in the EDW and/or SMART as well as direct web services interface with SMART.

b. Please confirm if the current provider is providing this data feed at this time?

- **Answer: CSOSA EDW team automatically retrieves a GPS data file every night via FTP at 11:00 PM from the vendor. The exported XML files derive from the GPS application.**

c. How frequent is the data feed required each day and at what time?

- **Answer: The data is provided daily from the vendors FTP server no later than 9:30 PM. However, CSOSA retrieves this file from the staging server by 11:00 PM daily.**

d. Can you please provide example copies of the violation and event summaries listed in this paragraph?

- **Answer: See Attached document.**

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9. Section C.4.11 on Page 12 Second Paragraph – “The Contractor shall provide automated crime scene data defined as the ability to automatically generate crime scene reports.”

- a. Please confirm how/if this is currently being done and if this is being generated by program staff or if there is an interface requirement with the DC Police?

➤ **Answer: Law enforcement partners have access to the system to input crime scene data. The vendor in turn send daily or weekly reports via e-mail.**

- b. If an interface is required, please confirm how many locations and who will be responsible for the development cost?

➤ **Answer: The vendor should support Open XML Gateway standards for data exchange via Web Services.**

- c. Would CSOSA consider a more practical cost effective approach?

➤ **Yes**

10. Section C.4.11 on Page 12 – “The reports shall have the ability to identify when one or more offenders on GPS tracking was/is in the vicinity of a crime (i.e. “crime hits”). Crime Scene data shall include the ability to provide simultaneous tracking locations for all offenders on GPS in relation to the crime. “

- a. Please confirm how/if this is currently being done and if this is being generated by program staff or if there is an interface requirement with the DC Police?

➤ **Answer: It is currently being done through the software of the incumbent vendor.**

- b. If an interface is required, please confirm how many locations and who will be responsible for the development cost?

➤ **CSOSA uses Microsoft Biztalk Server and standard XML files for data exchange. Any development to the vendor’s system to support the XML Data Exchange standard would be the responsibility of the vendor.**

- c. Would CSOSA consider a more practical cost effective approach?

➤ **Yes**

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11. Section C.4.11 on Page 12 – “Data shall include whether or not offenders were in their respective inclusion/exclusion zones, the data the offender was in the area, the offender’s time in the respective area, and the speed of the offender’s traveling.”

a. Please confirm how/if this is currently being done and if this is being generated by program staff or if there is an interface requirement with the DC Police?

➤ **This data is provided by the incumbent vendor.**

➤ **In CSOSA’s data warehouse, the offenders currently on GPS, their current device, their assigned zones, and any violation incurred are being tracked. We are not currently uploading crime scene data into the data warehouse.**

b. If an interface is required, please confirm how many locations and who will be responsible for the development cost?

➤ **CSOSA is not requesting custom development from the vendor.**

c. Would CSOSA consider a more practical cost effective approach?

➤ **Yes**

12. Section C.4.12 on Page 12 – Training

a. Please confirm the number of officer’s that will need training on the field equipment and the number of officer’s needing training on the software?

➤ **The are over 300 Community Supervision Officers**

➤ **5 members in the GPS Office Staff**

➤ **Potentially 2,300 law enforcement partners**

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13. Page 60 Section III

a. Would the agency please extend the due date for the surveys to April 24th, 2009?

➤ **The due date for Past Performance surveys remains unchanged.**

b. Would the agency please extend the proposal due date to May 1st, 2009?

➤ **The due date for proposal submission remains unchanged.**

14. Does CSOSA require a custom web-based portal or website to track the GPS device locations in real-time or is the existing reporting mechanism sufficient?

➤ **No. CSOSA is only requesting XML access to the CSOS data stored in the vendor's system.**

SAMPLE REPORT

THE EVENT NOTIFICATION REPORT

 Organization: CSOSA
 Parole Agent: xxxxxxxxxxxx
 Enrollee: xxxxxxxxxxxx
 Sched GPS End Date: 03/23/2010
 Last Contact: 04/13/2009 06:26
 Last GPS: 04/13/2009 00:12
 Lat: 38.880513
 Lon: -76.937764

Zone Violation Activity Summary

Zone Name: xxxxxxxxxxxxxxxx	Start:	Stop:
Points/Distance: 2/300	Type: I 04/11/2009 23:50	04/11/2009 23:53

Zone Name: xxxxxxxxxxxxxxxx	Start:	Stop:
Points/Distance: 2/300	Type: I 04/12/2009 20:52	04/12/2009 20:53

Event Activity Summary

Event:	Start:	Stop:	Duration:
NO GPS	04/11/2009 18:08	04/11/2009 19:33	84
ON CHARGER	04/11/2009 18:14	04/11/2009 18:45	30
NO GPS	04/11/2009 19:46	04/11/2009 20:56	70
NO GPS	04/11/2009 22:13	04/11/2009 23:41	88
NO GPS	04/11/2009 23:54	04/12/2009 09:41	586
ON CHARGER	04/12/2009 08:25	04/12/2009 08:48	23
NO GPS	04/12/2009 16:47	04/12/2009 20:46	238
ON CHARGER	04/12/2009 17:01	04/12/2009 17:52	50
NO GPS	04/12/2009 23:06	04/13/2009 00:11	64
NO GPS	04/13/2009 00:12		Ongoing..

Incident Hit Activity Summary

 Hit Level: 4
 Primary Offense: ROBBERY
 Agency Offense:
 Address: xxxxxxxxxxxx
 Agency: METROPOLITAN POLICE DEPT
 Agency Case Number : xxxxxxxxxxxx
 Agency Incident Number : xxxxxxxxxxxx
 Points / Distance: 66 / 497.55
 Start: 04/11/2009 at 10:01
 Stop: 04/11/2009 at 12:57

Hit Level: 4
 Primary Offense: ROBBERY
 Agency Offense:
 Address: xxxxxxxxxxxx
 Agency: METROPOLITAN POLICE DEPT
 Agency Case Number : xxxxxxxxxxxx
 Agency Incident Number : xxxxxxxxxxxx
 Points / Distance: 66 / 497.55
 Start: 04/11/2009 at 10:01
 Stop: 04/11/2009 at 12:57

SAMPLE REPORT

INCIDENT HIT NOTIFICATION REPORT

* Incident Hit Notification *

Hit Number: 1575001
Primary Offense: OTHER
Incident ID: 71855201
Address: xxxxxxxxxxxxxxxxx
Agency: METROPOLITAN POLICE DEPT
Agency Incident Number : 08159152
Agency Offense: Theft F/Auto
Agency Case Number: xxxxxxxxxxxxx
Incident Start Date/Time: 11/08/2008 at 00:35
Incident Stop Date/Time: 11/08/2008 at 00:35
Offender: xxxxxxxxxxxxxxxxx
Hit Stop Date/Time: 11/08/2008 at 00:05
Hit Stop Date/Time: 11/08/2008 at 00:45
Number of Points: 35
Closest Distance to Incident: 1299.61

* Incident Hit Notification *

Hit Number: 1575011
Primary Offense: OTHER
Incident ID: 71855201
Address: xxxxxxxxxxxxxxxxx
Agency: METROPOLITAN POLICE DEPT
Agency Incident Number : 08159152
Agency Offense: Theft F/Auto
Agency Case Number: xxxxxxxxxxxxx
Incident Start Date/Time: 11/08/2008 at 00:35
Incident Stop Date/Time: 11/08/2008 at 00:35
Offender: xxxxxxxxxxxxxxxxx
Hit Stop Date/Time: 11/08/2008 at 00:43
Hit Stop Date/Time: 11/08/2008 at 00:45
Number of Points: 3
Closest Distance to Incident: 446.77