

**TECHNICAL EXHIBIT 5.0
ACCEPTABLE PERFORMANCE LEVELS (APLS)**

C-5.1.5.3 STOCK IN TRANSIT SUPPLY DISCREPANCY REPORTS (SIT SDR)			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
SIT SDR Research and Resolution	SIT SDR research and resolution and web-based replies for classified and sensitive material are completed within 30 days of notification	100%	Each SIT SDR Source: Navy SIT SDR Website
SIT SDR Research and Resolution	SIT SDR research and resolution and web-based replies for non-classified material are completed within 55 days of notification	100%	Each SIT SDR Source: Navy SIT SDR Website

5.2 RECEIVING			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
Receipt Processing – NP and Retail Receipts	Tailgate/Turn-in to Stow and post to accountable record in one day or less average	≤ 1 day Average each month (DSS-MIS Data Element: 10117)	NP and retail receipt lines received per month (MIS Data Element 10102)
Receipt Processing – Wholesale Serviceable Returns	Tailgate/Turn-in to Stow and post to accountable record in three days or less average	≤ 3 days Average each month (DSS-MIS Data Element: 10817)	Wholesale returns received per month (MIS Data Element: 10802)
Receipt Processing –Redistributions	Tailgate/Turn-in to Stow and post to accountable record in three days or less average	≤ 3 days Average each month (DSS-MIS Data Element: 11317)	Redistribution lines received per month (MIS Data Element: 11302)
Receipt Processing – Receipts from Maintenance	Tailgate/Turn-in to Stow and post to accountable record in one day or less average	≤ 1 day average each month (DSS-MIS Data Element: 10417)	Receipts from maintenance processed per month (MIS Data Element 10402)
Receipt Processing – Unserviceable	Tailgate/Turn-in to Stow and post to	≤ 3 day average each month	Unserviceable Return Receipts processed

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5.2 RECEIVING			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
Returns	accountable record in three day or less average	(DSS-MIS Data Element:10317)	per month (MIS Data Element 10302)
MTIS DLRs w/ Project Code Z5S	Tailgate/Turn-in to Stow and post to accountable record in ≤ 12 days average	≤ 12 days average MIS Element (14017)	All MTIS DLRs with Project Code Z5S on the 1348-1 received per month
MTIS Consumables >\$2500 w/ Project Code Z5U	Tailgate/Turn-in to Stow and post to accountable record in ≤ 12 days average	≤ 12 days average MIS Element (14217)	All MTIS Consumables with Project Code Z5U on the 1348-1 received per month
MTIS Security Coded items w/Project Code Z5T	Tailgate/Turn-in to Stow and post to accountable record in ≤ 12 days average	≤ 12 days average MIS Element (14117)	All MTIS Security Coded items with Project Code Z5U on the 1348-1 received per month
MTIS Consumables <\$2500 w/Project Code Z5V	Tailgate/Turn-in to Stow and post to accountable record in ≤ 44 days average	≤ 44 days average MIS Element (14317)	All MTIS Consumables with Project Code Z5V on the 1348-1 received per month
All other MTIS Consumables received with no 1348-1 and no project code assigned w/Project Code Z5Y	Tailgate/Turn-in to Stow and post to accountable record ≤ 44 days average	≤ 44 days average MIS Element (14417)	All other MTIS Consumables with no 1348-1 and no project code received per month.

5.4 PHYSICAL INVENTORY CONTROL STANDARDS			
QUALITY			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
TPIC N Category A – Unit Price > \$1,000	Physical Inventory matches accountable records by NSN, CC, Unit of Issue and quantity, with a Zero Tolerance on	99% Accuracy	Items/Lines counted at time of Government conducted TPIC N inventory. Semi-annual

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5.4 PHYSICAL INVENTORY CONTROL STANDARDS			
QUALITY			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
	the count variance.		
TPIC N Category B – Unit of Issue not equal to each or on hand balance greater than 50 and extended value less than \$50,000 or NSN activity greater than 50	Physical Inventory matches accountable records by NSN, CC, Unit of Issue and quantity, with a 10% Tolerance on the count variance.	95% Accuracy	Items/Lines counted at time of Government conducted TPIC N inventory. Semi-annual
TPIC N Category C – Date of Last Inventory > 24 months and on hand balance < 50	Physical Inventory matches accountable records by NSN, CC, Unit of Issue and quantity, with a 5% Tolerance on the count variance.	95% Accuracy	Items/Lines counted at time of Government conducted TPIC N inventory. Semi-annual
TPIC N Category D – Other	Physical Inventory matches accountable records by NSN, CC, Unit of Issue and quantity, with a Zero Tolerance on the count variance.	95%	Items/Lines counted at time of Government conducted TPIC N inventory. Semi-annual
TPIC G Inventories	Physical inventory matches accountable records by NSN, CC, Unit of and quantity, with a Zero Tolerance on the count variance.	100%	All items counted at time of annually scheduled Government conducted TPIC G inventory (Controlled Items – Classified and Sensitive)
TPIC P Inventories	Physical inventory matches accountable records by NSN, CC, Unit of and quantity, with a Zero Tolerance on the count variance.	95%	All items counted for all inventories scheduled and released under Government conducted TPIC P or approved sample process (Pilferable Items)
Radiological	Physical inventory	100% Accuracy	All items counted at

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5.4 PHYSICAL INVENTORY CONTROL STANDARDS			
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ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
	matches accountable records by NSN, CC, Unit of and quantity, with a Zero Tolerance on the count variance		time of annually scheduled Government conducted inventory
Location Inventory Accuracy	Physical material in location by NSN, Shelf-Life, CC, and Unit of Issue match storage activity locator records.	99.5% Accuracy	Number of location surveys completed per month.

5.4 PHYSICAL INVENTORY CONTROL STANDARDS			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
TPIC Inventories C, E, H, I, J, T, V, M, R, S and K	Shall be completed within 15 days from the date the inventory is established in DSS.	100% Accuracy	All inventories released by inventory Lead. Measured through DSS QC/QA path PSBQ
Location Survey (Audit)	Completion of location survey schedule to ensure that 100% of all locations are recorded as a completed survey each Fiscal Year	100% completion through wall to wall or by prescribed sample 99.5% Accuracy	Location surveys are completed IAW submitted schedule.
Causative Research	Mandatory IAVs are completed and the record corrected within 30 days from the date the adjustment is posted, to include review and acceptance by the KO or designee	100%	Causative Research lines as listed on the daily IAVs IAW the causative research summary report in DSS.
MRO Denial Research MMR-3, 4,	Physical search of current and deleted	100% completion with established	DSS Report: YSEA QMF Query:

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5.4 PHYSICAL INVENTORY CONTROL STANDARDS			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
and R IDR and FTR	locations. Record research of location to accurately process denial and allocate MRO. Review owner transaction history to determine and apply the correct Error Classification Code (ECC)	timeframes IPG 1 and 2, 24-hours to either deny or reallocate potential denial. IPG 3, ROD and A5J – 72 hours to either deny or reallocate potential denial.	YTW5241.DDC_INV_C 7AFQ

5.5 ISSUE			
QUALITY			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
Issue Material	Material shipped is the correct item, quantity, and CC and shipped to the right customer	>99.2 Quarterly ISDR Report	Valid complaints per quarter as a % of MROs/DROs
Warehouse Fill Rate (DSS)	The right quantity, condition and item is located to fill the MRO and CC	≥99.5% (100 minus the DSS-MIS Data Element: 26330)	MROs per month

5.5 ISSUE			
TIMELINESS *			
ACTIVITY	STANDARDS	APL	MEASUREMENT UNIVERSE
MRO/RDO High Priorities, Wholesale/Retail (Excluding Dedicated Trucks)	Receipt of MRO at Distribution Center to ship in one day or less	≥ 85% of Hi Pri MRO on time against 1 day (DSS-MIS Data Element: 22370)	High priority lines issued per month. (MIS Data Element 22365)
MRO Routines, Wholesale/Retail (Excluding Dedicated Trucks)	Receipt of MRO at Distribution Center to ship in three days or less	≥ 85% of Routine MRO on time against 3 days (DSS-MIS Data Element: 22378)	Routine lines issued per month. (MIS Data Element 22373)
RDO High Priorities, Wholesale/Retail	Receipt of RDO at Distribution Center	≤1 day Average each month (DSS)	High priority lines issued per month (MIS Data)

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5.5 ISSUE			
TIMELINESS *			
ACTIVITY	STANDARDS	APL	MEASUREMENT UNIVERSE
	to ship in one day or less	MIS Data Element 20767)	Element 20765)
RDO Routines, Wholesale/Retail	Receipt of RDO at Distribution Center to ship in three days or less	≤ 3 day Average each month MIS Data Element 20775	Routine lines issued per month. (MIS Data Element 20773)
RCP Sales Customers	Receipt of MRO at Distribution Center to ship in 12 days or less average	≤ 12 day Average each month (DSS-MIS Data Element: 22075)	Lines issued for RCP sales customers per month. (MIS Data Element 22073)
DROs	Receipt of DRO at Distribution Center to ship in 21 days or less average	≤ 21 days Average each month (DSS-MIS Data Element: 22007)	DROs shipped per month. (MIS Data Element 22002)
Bearer Walk-Thru MROs	Processing of Bearer Walk-Thru MROs in less than or equal to 2 hours.	≤2 hour Average for MRO (MIS Data Element 22201)	Bearer Walk-Thru MROs processed per month

***NOTES:**

1. The APL clock starts when the MROs free flow from DASSC into DSS.

5.6 PACKAGING STANDARDS			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
Detrash (Accountable and Non-Accountable workload)	Time of Receipt of MRO (for Accountable Workload) or Tailgate Date/Time Received in Detrash (for Non-Accountable Workload) through completion of detrash and DSS Work Order close out	95% in less than or equal to 48 hours;	Number of items detrashed with the records closed in the month. Measurement tool: LR8G Report

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5.6 PACKAGING STANDARDS			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
Detrash (Accountable and Non-Accountable workload)	Time of Receipt of MRO (for Accountable Workload) or Tailgate Date/Time Received in Detrash (for Non-Accountable Workload) through completion of detrash and DSS Work Order close out	99% in less than or equal to 96 hours;	Number of items detashed with the records closed in the month. Measurement tool: LR8G Report
Detrash (Accountable and Non-Accountable workload)	Time of Receipt of MRO (for Accountable Workload) or Tailgate Date/Time Received in Detrash (for Non-Accountable Workload) through completion of detrash and DSS Work Order close out	100% in less than or equal to 120 hours	Number of items detashed with the records closed in the month. Measurement tool: LR8G Report
Packaging for all material	Tailgate Date/Time of physical custody receipt of accountable and non-accountable material through completion of packaging and DSS Work Order Close out.	95% in less than or equal to 24 hours;	Packaging Actions is completed and closed out in the month in DSS. Measurement tool: LR8G Report
Packaging for all material	Tailgate Date/Time of physical custody receipt of accountable and non-accountable material through completion of packaging and DSS	99% in less than or equal to 96 hours;	Packaging Actions is completed and closed out in the month in DSS. Measurement tool: LR8G Report

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5.6 PACKAGING STANDARDS			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
	Work Order Close out.		
Packaging for all material	Tailgate Date/Time of physical custody receipt of accountable and non-accountable material through completion of packaging and DSS Work Order Close out.	100% in less than or equal to 168 hours	Packaging Actions is completed and closed out in the month in DSS. Measurement tool: LR8G Report

5.7 MPC			
TIMELINESS			
ACTIVITY	STANDARD	APL	MEASUREMENT UNIVERSE
MPC Material Receipt Thru to Material Consolidation	Create Date to Consolidate Date	8 Hours or Less (Average Hours and Minutes from time material is received (Create Date) in the MPC through to the Consolidation Data and time. (DSS MPC MIS Data Element: 62705)	All MPC material received and processed through to Consolidation for the month
MPC On-Time Delivery	Material is manifested and delivered to ship within 60 minutes (plus or minus) of scheduled delivery time	85% (DSS MPC MIS Data Element: 62727)	Deliveries per month