

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. CONTRACT ID CODE N/A	PAGE 1	OF 4 PAGES
2. AMENDMENT/MODIFICATION NO. 0003	3. EFFECTIVE DATE 08/29/2008	4. REQUISITION/PURCHASE NO. FTA-08-0514		5. PROJECT NO. (If applicable)	
6. ISSUED BY CODE	DTFT60	7. ADMINISTERED BY (If other than Item 6) CODE		DTFT60	
U.S. Dept of Transportation/FTA Federal Transit Administration 1200 New Jersey Ave, SE Washington, DC 20590		U.S. Dept of Transportation/FTA Federal Transit Administration 1200 New Jersey Ave, SE Washington, DC 20590			
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, county, State and ZIP Code)			9A. AMENDMENT OF SOLICITATION NO. DTFT60-08-R-00022		
			9B. DATED (SEE ITEM 11) 08/08/2008		
			10A. MODIFICATION OF CONTRACT/ORDER NO.		
			10B. DATED (SEE ITEM 13)		
CODE	FACILITY CODE				

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended, is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

- (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or
(c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS,
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

- A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
- B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
- C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
- D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

See page 2 for purpose of amendment.

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) James Harper, Jr.	
15B. CONTRACTOR/OFFEROR <i>(Signature of person authorized to sign)</i>	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA By _____ <i>(Signature of Contracting Officer)</i>	16C. DATE SIGNED

The purpose of this amendment to RFP DTFT60-08-R-00022 is to:

1. Answer submitted questions from interested offerors.

Offeror Questions and Answers

1. Will the government extend the submission deadline of 5 September? (L2. pg 55)

A: Yes. Per Amendment 0001, the date and time for receipt of proposals has been extended to Monday, September 8, 2008, 2:00pm EST.

2. Is there an approximate number of technical assistance inquiries per month? Can the government characterize them in terms of call duration, level of expertise required to respond, number received by each mode (email, fax, mail).

A: Technical assistance requires a thorough understanding of the requirements in the NTD Reporting Manuals, USOA, and Reference Documents. Technical assistance is most frequently done by phone and e-mail. The number of inquiries varies throughout the year, with more near reporting deadlines and fewer away from reporting deadlines. It is hard to characterize the overall number, but a good benchmark is that there are 690 Urbanized Area Reporters, about 90 of whom have 9 or fewer vehicles.

3. Is there a requirement to have a Spanish speaking person available every day from 8am-8pm? (pg 30)

A: No, the Spanish-speaking personnel must only be on hand in order to accomplish the tasks in the SOW relative to Spanish-speaking reporters from Puerto Rico. This is not necessarily 12 hours a day or every day.

4. Did the government mean that dividers count towards the page count? Does the table of contents also count? (pg 54)

A: Please refer to Amendment 0001, question 18. The Table of Contents does not have to be included in the page count.

5. Can the government clarify the following requirement? (pg 26)

The contractor shall ensure that technical assistance is available to NTD reporters between 8am and 8pm Eastern Time. In particular, the contractor shall ensure that NTD reporters from the Pacific Time Zone, Alaska, Hawaii, and US possessions in the Pacific are able to receive technical assistance until 8pm Eastern Time.

A: Respondents are encouraged to propose innovative solutions to ensure that NTD services are generally available to reporters in the Pacific, Alaska, Hawaiian, and Pacific Ocean time zones during these times, sufficient to accomplish the tasks in the SOW relative to these reporters.

6. What is the current database size? (pg 44)

A: 30-40 GB.

7. How many different ISPs serve the FTA? How many network connections are currently present between Frederick, MD and the COOP Data Center in Washington, DC? (pg 8)

A: This is all handled by the DOT network environment and is guaranteed to an acceptable level to FTA; there is no ISP supplying access to FTA, and there is a 10 GB link between the main data center and the COOP site at this time.

8. Is NTD computing equipment physically separate from other Information Systems? If not, how is physical access to data center monitored/permitted? (pg 15)

A: The NTD servers are hosted at the same data center as all other DOT application servers; access is by change request and granted with normally 48 – 72 hour notification, although emergency access can be gained; also DOT staff members are onsite 24X7.

9. What is the current response time of database server? (pg 16,44)

A: This is not currently monitored.

10. How many transactions per minute can current system handle? (pg 16,44)

A: This is not currently monitored.

11. What are the current saturation of the power grids and cooling capacities of NTD and COOP Data Center facility server rooms?

A: This is out of the scope of the requirements the contractor would be responsible for. The data center has adequate cooling and power for the existing servers and application, and FTA does not expect additional servers will be needed. The data center is the responsibility of the DOT IT department and as such is considered a service supplied to FTA as a set cost, which is also handled outside of this requirement.

12. Can exemptions be made for software applications (ie. Windows 2000 Operating system)? (pg 44)

A: Dependent of the requirements and which software applications, however there is no situation that would allow Windows 2000 OS. All servers are running Windows 2003 Server and all workstations are at Windows XP.