NASA End-user Services & Technologies (NEST)

Request for Proposal
80NSSC18R0002
Amendment 1

Extent of Competition: Unrestricted Basis, Full and Open Competition

Due Date for Questions: See Provision 9.0, Communications Regarding This Solicitation (Page III-7)

NASA Shared Services Center
Bldg 1111
SEB Office: Bldg 1111, Room 335
Stennis Space Center, MS 39529

Date of Issue: February 7, 2018
To: All Prospective Offerors  
From: Lewis R. Hansen, Contracting Officer  
Subject: Cover Letter for Final Request for Proposal (RFP), 80NSSC18R0002 Amendment 1

The National Aeronautics and Space Administration (NASA) is soliciting offers from interested firms to perform NASA End-User Computing Device Management, End-User Software Management, Mobile Device Management, Printer Device Management, Messaging/Collaboration, Infrastructure Services, Local Service Desks, End-User Standards, IT Security and Management of NASA End-user Services & Technologies (NEST) to ensure that Information Technology investments continue to enable NASA’s mission. Contract administration of the award will be conducted at the NASA Shared Services Center (NSSC) located at the Stennis Space Center, MS. NEST services will be conducted across NASA centers and associated facilities. The goal of this procurement is to conduct a fair, full and open competition that results in an award to a contractor that will support the Agency CIO Information Resource Management (IRM) Strategic Plan.  An industry information website dedicated to this procurement can be found at www.nssc.nasa.gov/nest.

A DRAFT RFP was released on November 21, 2017. Potential Offerors are cautioned to read and review the FINAL RFP and all attachments carefully. Some significant changes to the FINAL RFP include, but are not limited to:

- Mission Suitability weights changed
- Past Performance has been changed
- Representative Task Orders (RTOs) for Innovation and Transformation have been removed
- Innovation and Transformation CLINs have been added
- SEB Voting Members Updated
- Enhanced Support Services further clarified in PWS Section 13.0
- 52.216-3 Economic Price Adjustment – Semistandard Supplies (JAN 1997) (Added)
- 52.251-1 Government Supply Sources (APR 2012) (Added)

An Industry Day event, was held December 6, 2017, in Washington, DC. Industry questions from this event as well as some additional questions and comments submitted in the response to the DRAFT RFP, were considered in finalizing the RFP. Questions and comments regarding the DRAFT RFP, not previously addressed are being posted concurrently with this solicitation on the NEST website. Please note that the answers to these questions are provided for convenience and clarification for potential Offerors and do not change any terms and/or conditions of the FINAL RFP.

In order to ensure adequate time for a Government response prior to proposal submission, questions regarding the FINAL RFP shall be submitted no later than 5:00 pm CT on February 12, 2018, in accordance with provision 9.0 within Section III, Instructions to Offerors, of the Solicitation. Amendments to the RFP, including all questions regarding the FINAL RFP and the Government’s response, will be posted on www.fbo.gov.

It is the responsibility of potential Offerors to monitor the Government Point of Entry, FedBizOpps (www.fbo.gov) for the release of additional information pertaining to this solicitation.

All Offerors are hereby notified that a “blackout letter” has been distributed to NASA personnel for the NEST acquisition. All correspondence with regard to this solicitation shall be sent via email to the undersigned at lewis.r.hansen@nasa.gov.

Lewis R. Hansen  
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Contracting Officer