MARKET RESEARCH QUESTIONNAIRE

FY 17 Charter Airlift Services in Support of the Civil Reserve Air Fleet (CRAF)

Company Name: _______________________________________________________
Address: ______________________________________________________________
Phone Number: _________________________________________________________
Point of Contact: _________________________________________________________
Email address: ___________________________________________________________
Cage Code: _____________________________________________________________

Size/Status: (Check all that apply)

___ Small Business
___ Veteran-Owned Small Business
___ Service-Disabled Veteran-Owned Small Business
___ Small Disadvantaged Business
___ Woman-Owned Small Business
___ Large Business
___ Foreign-Owned Corporation

NAICS Code: 481212- Nonscheduled Chartered Freight Air Transportation and
481211 – Nonscheduled Chartered Passenger Air Transportation

Period of Performance: 1 Oct 2016 through 30 Sept 2017
1. The Government is considering a multiple-year contract. The Government believes that a multiple-year contract period will provide stability for both Industry and the Government. Further, the Government acknowledges that flexibility should be built into the contract to ensure a successful multiple-year contract. Please provide your comments regarding the benefits or your concerns with this approach.

Answer

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2. Reference Uniform Rates and Rules, appendix A, para D (2): In general we have noticed adding an intermediate point(s) to a route does not increase the overall paid miles. With the increased capability of aircraft, the Government is considering increasing the segment of a live route from 4,000 miles to 5,000 miles before necessitating a tech stop. Please provide comments regarding this proposed change.

Answer

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3. Reference PWS, para 2.6.1: The Government is considering a change back to a 3-month rolling average to the Performance Work Statement (PWS) Reliability and Acceptability Metrics. Please explain what changes you would recommend commensurate with commercial international passenger and cargo charter airlift on-time and quality of service performance metrics.

Answer

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4. Reference PWS, para 1.1.4: The Government is considering a change to the meal service requirements. As part of the offeror’s technical proposal submission and for each fixed-buy channel station, all carriers will be required to provide meal plan descriptive literature and pictures of the meal descriptions of two entrees for breakfast, lunch, dinner, and snacks. In addition, the descriptive literature should include information for special meals. Upon technical review and acceptance, the descriptive literature, pictures, and meal plans will become an attachment to the Quality Assurance Surveillance Plan (QASP) and used by the Government to perform surveillance on meal service. Please provide your comments on this proposed change.

Answer

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5. Starting in FY17, the Government is asking for industry input on eliminating the separate passenger tax invoice process. The objective would be to include the mission passenger taxes into the uniform rate during the rate making process, thus eliminating the separate requirement to invoice for passenger taxes. Please provide your comments on this proposed change.

Answer


