### AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

**1. CONTRACT ID CODE**

80JSC018R0012

**2. AMENDMENT/MODIFICATION NO.**

004

**3. EFFECTIVE DATE**

See Block 16c

**4. REQUISITION/PURCHASE REQ. NO.**

N/A

**5. PROJECT NO.**

(If applicable)

**6. ISSUED BY CODE**

NASA/Johnson Space Center

Attn: Tumarrow Romain/BJ

2101 NASA Parkway

Houston, TX 77058

**7. ADMINISTERED BY (If other than Item 6) CODE**

**8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State and Zip Code)**

80JSC018R0012

1/25/2018

**9. AMENDMENT OF SOLICITATION NO.**

X

**9B. DATED (SEE ITEM 11)**

**10A. MODIFICATION OF CONTRACT/ORDER NO.**

**10B. DATED (SEE ITEM 13)**

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers is extended, is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods:

(a) By completing Items 8 and 15, and returning _0_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment your desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

**12. ACCOUNTING AND APPROPRIATION DATA (If required)**

See Continuation Sheet If Applicable

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

CHECK ONE

A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.

B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).

C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:

D. OTHER (Specify type of modification and authority)

**E. IMPORTANT:** Contractor _X_ is not, _ _ is required to sign this document and return _ _ copies to issuing office.

**14. DESCRIPTION OF AMENDMENT/MODIFICATION**

(Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

The purpose of Amendment 004 is to provide official answers to questions submitted by Industry in response to 80JSC018R0012.

See Page 2.

**15A NAME AND TITLE OF SIGNER (Type or print)**

Michael J. Lonchambon

**15B. CONTRACTOR/OFFEROR**

Michael J. Lonchambon

**15C. DATE SIGNED**

(9) 2018

**16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)**

**16B. UNITED STATES OF AMERICA**

**16C. DATE SIGNED**

Digitally signed by Michael Lonchambon

Date: 2018.03.16 12:52:06 -06'00"
Attachment 1
Official Answers to Questions
Official Answers to Questions Submitted for
Johnson Space Center Protective Services (JSCPSC) II
80JSC018R0012

Note: The questions that are listed in this document were reproduced exactly as they were submitted.

1. Why is it for this solicitation that NASA is operating contrary to the normal policy of allowing the Prime to get an interim TS and begin performance? Section 2-107 of the NISPOM allows for an interim Facility clearance upon contract award which would suffice for the TS FCL requirement of this contract.

In our current JV upon award we would also have the ability to separate employees that have current TS clearances to work under the company that holds a current TS FCL for cleared work while our FCL is being processed as an interim FCL. We are aware of what it takes to obtain the FCL clearance because we have been involved with Secret Clearances on DOJ and DOE contracts and our SBA Mentor/JV partner and DSS have been over the requirements in depth for a TS FCL and we do meet the criteria.

Overall we are kindly requesting that NASA please remove the requirement to possess a TS FCL at the time of response to the JSC RFP solicitation #80JSC018R0012. This will actually be in NASA’s best interest since it will allow for quality contractors that are familiar with the requirements and daily work, to send a quality response to this RFP.

Response:
It is mandatory that NASA and its mission requirements have no disruption to 24 hour operations. The interim TS FCL does not provide a fully credited TS CAGE Code as required by the PWS. Although an interim FCL and interim CAGE Code will allow a contractor to operate, the risk resides solely with the Government in the event that the selected contractor does not fully meet all requirements of the TS FCL investigation. Further, the TS FCL process is external to NASA and has an extensive processing period with too many unknown variables for NASA to assume this risk (i.e. DSS schedules and back-log). Therefore, a TS FCL is required at proposal.
2. Section 3.14 – States that Personnel supporting the Personnel Security Task Area shall be cleared at Secret. Does this also include the personnel supporting the Identify & Access Management task areas?

Response:
Yes.

3. Are Offerors required to include a copy of their Facility Clearance Level letter with their proposal or simply provide a CAGE Code and specify the level of their company’s Facility Clearance Level?

Response:
Please refer to Section L, Table L-3.

4. The instructions for Subfactor B under L.4 (p. L-15 to L-18) includes a statement requiring offers to “demonstrate their understanding of the requirements and the specific labor resources needed to successfully perform the requirements of this Contract.” The section also includes Table L-3, which requires offerors to “Detail the five technical approaches for providing products and services defined in the PWS and in the Table L-3 below.” It is unclear whether offerors are only to detail the technical approaches listed in Table L-3, which reference different sections of the PWS, or whether it should detail the technical approaches “for products and services defined in the PWS” as a whole.

The requirements, as expressed in the PWS and elsewhere in the RFP, cover nearly 100 pages of text. Adequately demonstrating understanding of these requirements within the 75-page aggregate page limit for Volumes I and II would be very difficult.

Is it the Government’s intent that Offeror respond in a fashion that comprehensively addresses our understanding of the full scope of work in addition to completing responses to Table L-3, or is it the Government’s intent that Offeror responses to the scenarios given in Table L-3 constitute our “demonstration of understanding”?

Response:
The offerors are required to demonstrate their understanding of the requirements and the specific labor resources needed to successfully perform the requirements of this Contract in addition to completing responses to Table L-3.
5. On February 7, 2018 NASA updated the Acquisition Schedule of the JSCPSC II webpage. The update included posting that the due date for “Past Performance Proposal Volume Due” has changed from March 5, 2018 to February 14, 2018. Please confirm that this is an error and should read, “Past Performance Questionnaires Due”.

Response:
The schedule on the website has been updated to reflect the “Past Performance Proposal Volume” being due on March 5th.

6. The instructions require that a cover sheet be included on each binder, clearly marked with date of offer, volume number, title, copy number, Solicitation number, and the Offeror’s name. Is is necessary to include the copy number if only one hard copy is requested?

Response:
Yes, please include copy number.

7. The instructions require that page-limited proposal sections are required to use non-compressed 12-pt Arial font in narrative text and in text in diagrams, charts, artwork and photographs. Due to space limitations and to improve clarity/ease of review, we request Arial 10pt be allowable in charts, tables, and graphics; at least in Volumes I and II.

Response:
No. Please follow the proposal instructions located in Section L.2(c).

8. Solicitation section L5(f), 1st paragraph states, “Offerors shall provide the following performance data with explanatory remarks on contracts performed in the last three years…” Solicitation section L.5(f), 2nd paragraph states, “For all work performed during the past three years, offerors shall provide the following:” Please clarify: Are offerors to provide data for the past three calendar years, i.e., 2017, 2016, and 2015 only? Or are offerors to provide year-to-date data for 2018 in addition to 2017, 2016, and 2015 calendar year data.

Response:
Provide data for the past 3 years: (2015, 2016 and 2017).
9. Solicitation section L.5(c) numbered item 5 states, “Point of Contact (including address, telephone and fax numbers, and e-mail addresses).” Numbered item 6 in the same section states, “If a Government Agency, include both the Contracting Officer and Contracting Officer’s Representative points of contact.” Does numbered item 5 refer and apply only to commercial contracts? Or if an offeror submits data on a government contract, does the offeror need to provide an additional point of contact in addition to the CO and COR? If so, what point of contact would that be to be entered into numbered Item 5?

Response:
No, item 5 does not refer and apply only to commercial contract.
No additional point of contact is needed if the offeror submits data on a government contract.

10. Solicitation section L5(e) states that offerors may include up to one page of introductory material, which is in addition to the page limitation constraints. “Introductory material” implies that this one page would precede the requested past performance (PP) information that is within the 75-page limitation. Solicitation Table L-2 implies that the PP Introductory Material should appear after the PP information. Solicitation section L.2(b) states that proposal sections excluded from the page limitation shall be placed at the end of each volume. These instructions appear to be in conflict. Where should the one-page PP introductory material appear in our proposal? Before or after the requested and page constrained past performance information?

Response:
There is no conflict. L.2(b) states, “Proposal sections excluded from the page limit shall be placed at the end of each volume.”

11. Solicitation section L.5(a) requests that offerors provide information on up to five past contracts that is subject to the page limitation. As part of this requested information for each contract, Solicitation section L.5(c)13 requires a data submission for consent letters and refers to Attachment L-2. Solicitation Table L-2 excludes PP attachments from the 75-page limitation. Please confirm that consent letters are excluded from the 75-page limitation.

Response:
Yes, the consent letters are excluded from the 75-page limitation.
12. The Past Performance Matrix of Relevant Experience in Excel contains a “Legend of Resources Provided for Past Performance of Parent/Affiliate” in the lower left portion of the sheet. Please provide instructions on how to fill in this section and what data needs to be entered.

**Response:**
Please refer to the “Note to Offerors” to the right of the Legend of Resources Provided for Past Performance of Parent/Affiliate in Attachment L.-3.

13. JSC Specific Patrol Requirements – The Language used in the aforementioned subsection does not allow for Patrol Coverage at JSC on Flex Fridays. Is this correct?

**Response:**
During holidays and Flex Fridays two roving patrols will be on duty 24 hours a day. This is in contrast to regular workdays that require 2 roving patrols between the hours of 6 a.m. -10 p.m. along with the additional third patrol as specified in Section 4.5 in the PWS.

14. A third roving patrol is required to be staffed by a PSS from 7:30 a.m. to 6 p.m. for a total of 10.5 hours, however pursuant to the JSC Specific Patrol Requirements “The PSS supporting this 3rd roving patrol shall not exceed an 8 hr shift…” Will the government clarify how the 3rd patrol shall not exceed an 8 hour shift when being required for a period of 10.5 hours?

**Response:**
The third roving patrol represents a PWS requirement, not an individual security police officer.

Section 4.5 “Patrol Operations” provides a possible shift range with a shift limitation. Your proposal should outline a plan to balance PSS staffing accordingly to meet the PWS requirements.

15. In accordance with the JSC Specific Patrol Requirements, roving patrols shall “process all vendors at Gate 1 when Post 12 is not open for operations”. Will the government provide information regarding Post 12 as there don’t appear to be any other references to this post?

**Response:**
This will be clarified in an amendment to the RFP.
16. The Field Support Supervisor is required to support operations when the Chief of Security and the PSS Captain are not on duty. Since the Captain position remains on duty 24 hours per day, 7 days per week, will the government clarify which days and times the Field Support Supervisor position is required? If the intent is to provide support when just the Chief of Security is not on duty, will the government confirm that this period includes weekends?

Response:
This will be clarified in an amendment to the RFP.

17. At WSTF, are the commercial vehicle lane and delivery inspection lane staffed M-F or 24/7?

Response:
The commercial and delivery inspection lane are open at all times, however they are staffed by personnel already assigned as called out in section 5.3 Fixed Posts.

18. A Fixed Post (Post 23) is assigned to the SCTF, 13000 Space Center Boulevard Gate from 6 a.m. to 6 p.m. According to the PWS, “Post 23 will be automated from 10 p.m. to 6 a.m. Monday through Friday”. Is there any staffing requirement for this post between 6 p.m. to 10 p.m.? How is access control performed during these hours?

Response:
This will be clarified in an amendment to the RFP.

19. According to the PWS, section 13.10 contains the uniform standards for “Security Officer, Hazmat Inspectors: JSC Post 12 and EF Post 17”. There are no other references to posts 12 and 17 within the PWS. Will the government clarify if these are additional post requirements? If so, will the government provide details regarding the days and hours of operation for each?

Response:
This will be clarified in an amendment to the RFP.

20. Is Post 12 a M-F post or seven days per week?

Response:
This will be clarified in an amendment to the RFP.
21. There is a requirement for a Post Order (PO-04) for a Badge Office Desk at Building 267 at the Ellington Field. There is no reference to this post within the PWS. Will the government clarify if this is an additional post requirement? If so, will the government provide details regarding the days and hours of operation?

**Response:**
Please refer PWS Section 4.20, “Identity & Access Management.”

22. There is a requirement for a Post Order for a Badge Office Desk post (Post 19) at SCTF. There is no reference to this post within the PWS. Will the government clarify if this is an additional post requirement? If so, will the government provide details regarding the days and hours of operation?

**Response:**
Please refer PWS Section 4.20, “Identity & Access Management.”

23. Regarding incident responses at WSTF, section 5.9 specifies that “Fixed Post personnel or WSC patrol officers shall not be included in the count for minimum staffing for requirement of Incident Response”. Will the government confirm that patrol officers assigned to WSTF are considered a component of the minimum staffing requirement?

**Response:**
WSTF patrol officers are considered a component of the Incident Response team.

24. Fixed post requirements for the Forward Gate reflect two (2) employee/visitor vehicle lanes to be open from 5:45 a.m. to 8:00 a.m. for a period of 2.25 hours. Will the government clarify if Offerors are only to staff these gates with two Fixed Post Officers for 2.25 hours? What assignments or posts do the Fixed Post Security Officers assume at the completion of the 2.25 hours?

**Response:**
Section 5.3 states the requirement for WSTF. It is up to the contractor to propose adequate staffing to meet this requirement.

25. The Field Support Supervisor must provide coverage when the Chief of Security is not on-duty. What are the hours of operation for the Chief of Security so that we may account for all required hours delivered by the Field Support Supervisor?

**Response:**
Please refer to Section 4.1, “Overview.”
26. The Special Response Team is required to respond to EDC tasks between the hours of 7:30 a.m. to 4 p.m. As this is an 8.5 hour period, do these individuals receive an unpaid 30-minute lunch break, thereby adjusting their work time to 8 hours of paid time? Do the SRT members attend a guardmount prior to shift (i.e. 7:00 a.m.) or is their required arrival time 7:30 a.m.?

Response:
Section 4.6, “Physical Security Specialists (PSS)” and Section 4.6.1 “Special Response Team (SRT)” state the hours of operation. The contractor should propose a plan to satisfy this requirement.

For guard-mounts, please refer to Section 4.1 and Section 4.6. There is a distinction and it is up to the contractor to propose a plan that ensures all security officers conduct a guard mount.

27. The Contractor is required to ensure security shift supervisors conduct a guardmount at the start of each shift for all security officers. What is the period of time for guardmount and is this a billable period of time? Is travel time from the armory to a designated guardmount location and then from the guardmount location to the post considered to be part of “guardmount”?

Response:
Please refer to the following Sections in the PWS:

JSC: Section 4.1    WSTF/WSC: Section 5.1

It is up to the contractor to propose an adequate plan to meet this requirement. Due to the geographical location at WSTF, 30 minutes of billable guardmount has been called out in the PWS. At JSC, guardmount is billable but it is up to the contractor to propose an adequate guardmount time allotment.

28. Can the government provide a list by Standard Labor Category of all posts that are required to attend guardmount?

Response:
Reference Section 4.1 “Overview” for JSC and Section 5 “WSTF Protective Services Requirements” for WSTF & WSC.
29. Contractors are required to provide Technical Support Services at the WSTF from 7 a.m. to 4:30 p.m. Will the government clarify which Standard Labor Categories perform these Technical Support Services?

Response:
Please refer to Section J.09-1 & Section 5.29 Facility Security Specialist (FSS)

30. Contractors are required to provide ID Management/Badge Processing Services at WSTF Monday through Friday from 7 a.m. to 4:30 p.m. Will the government clarify which Standard Labor Categories perform these Technical Support Services?

Response:
Please refer to Section J.09-1 & Section 5.29 Facility Security Specialist (FSS)

31. The Standard Labor Category roster reflects a Locksmith, Lead and a Locksmith for JSC. Section 4.10 does not specify the numbers of Locksmiths required at JSC. Will the government confirm that both a Locksmith, Lead and a Locksmith are required at the JSC? Will the government provide details regarding the days and hours of operation for each?

Response:
Section 4.10 states the requirement for JSC. It is up to the contractor to propose adequate staffing to meet this requirement.

32. The Standard Labor Categories for JSC include a “Security Officer/HAZ-MAT” post. There is no reference to this post in the PWS however according to section 12.17, vehicle inspectors are considered to be trained to the U.S. OSHA HAZWOPER regulation, 29 CFR 1910.120. Are vehicle inspectors considered to be the “Security Officer/HAZ-MAT” position?

Response:
Only the officers working at Post 12 referenced in Section 12.17 “Vehicle Inspections” hold the Security Officer/HAZ-MAT labor category title. However, U.S. OSHA HAZWOPER regulation 29 CFR 1910.120 training is required for all labor categories conducting vehicle inspections.

Post 12 will be clarified in an amendment to the RFP.
33. Within the Standard Labor Category roster for JSC there is a requirement for an “Administrator”. There is no other reference to this position within the PWS. Will the government clarify if this is a required post? If so, will the government provide details regarding the days and hours of operation?

**Response:**
Section 3.1 states the requirement for JSC. It is up to the contractor to propose adequate staffing to meet this requirement.

34. Within the Standard Labor Category roster for JSC there is a requirement for a “Business and Administrative Clerical Specialist”. There is no other reference to this position within the PWS. Will the government clarify if this is a required post? If so, will the government provide details regarding the days and hours of operation?

**Response:**
Section 3.1 states the requirement for JSC. It is up to the contractor to propose adequate staffing to meet this requirement.

35. PWS Section 4.20 stipulates the requirement for Administrative Security Specialists. There is no Administrative Security Specialist identified within the Standard Labor Category roster. Are offerors to add this position classification within the Standard Labor Category roster or is this position under a different classification within the Standard Labor Category list?

**Response:**
This will be clarified in an amendment to the RFP.

36. In the IDIQ Firm Fixed Price Hourly Rate Table, the Physical Security Support Lead Position is not listed. Is this an oversight and should be included?

**Response:**
This was an oversight and will be corrected in an amendment to the RFP.

37. The Facility Security Specialist, Locksmith, Classified Waste Technician is discussed in the PWS but not in the IDIQ Firm Fixed Price Hourly Rate Table’ on B-4. Please address this inconsistency. Does WSTF and WSC require a dedicated Locksmith in addition to the two FSS personnel, or should the locksmith position be remove from the IDIQ Firm Fixed Price Hourly Rate Table?

**Response:**
These labor categories would not perform requirements under IDIQ Task Orders.
38. The WSC and WSTF Communication Dispatch Officer is discussed in the PWS but not in the IDIQ Firm Fixed Price Hourly Rate Table’ on B-4. Please address this inconsistency.

**Response:**
These labor categories would not perform requirements under IDIQ Task Orders.

39. The PSS Lead is discussed in the PWS but not in the IDIQ Firm Fixed Price Hourly Rate Table’ on B-4. Please address this inconsistency

**Response:**
This was an oversight and will be corrected in an amendment to the RFP.

40. The Administrative Security Specialist is discussed in the PWS but not in the IDIQ Firm Fixed Price Hourly Rate Table’ on B-4. Please address this inconsistency.

**Response:**
This will be clarified in an amendment to the RFP.

41. The Physical Security Specialist: Emergency Medical Technician-Intermediate (EMT-B) Standard Labor Category is missing from the DRD-004 Management Plan #11 Template SLC Mapping 1-5 spreadsheet attached to the RFP.

**Response:**
The EPM will be changed in an amendment to the RFP.


**Response:**
EMT-I is a typo. The EPM will be changed in an amendment to the RFP.
43. The PWS states “the Contractor is required to ensure the safety, serviceability and proper maintenance of all firearms, ammunition and related equipment utilized by the Contractor. The Contractor shall perform the maintenance on all firearms, including those issued to civil servants. The Contractor shall also provide all replacement parts and expendable items such as, cleaning materials for all firearms, targets, including those issued to civil servants.” The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) who is responsible to ensure the safety, serviceability, and proper maintenance of all firearms, ammunition, and related equipment used by the Contractor at JSC?; (b) is there a certified armorer currently assigned to the WSTF site? If so how many?; (c) is the Contractor required to train and certify armorers to ensure the safety, responsibility, and proper maintenance of all firearms and weapons platforms listed in J-04?; (d) please provide a disposition (age, condition, serviceability, etc.) of all weapons the Contractor is responsible to maintain and service; (e) is a proper workspace provided for the Contractor armorer? Who pays for the replacement and upkeep of the tools? (f) is a complete set of tools provided to the Contractor armorer? (g) please provide a complete list (make, part number) of all replacement parts and expendable items the Contractor armorer must provide? (h) please provide annual and historical usage, inventory, and throughput of all parts associated with Contractor armorer activities; and (i) please provide a list of all parts and materials that will be transferred to the contract.

Response:
  a) The contractor is responsible at JSC, WSTF and WSC.
  b) There are no certified Armorers currently at WSTF.
  c) Yes.
  d) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference.
  e) Yes. E.2) Contractor
  f) No
  g) The responsibility resides with the certified armorer.
  h) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference. The contractor shall use this information to propose what maintenance will be required based off of the items supplied.
  i) None. An Installation Accountable Government Property and Government Furnished Property list was provided for your reference.

44. According to section 4.8, “Access to the armory shall be limited to those employees designated to issue such AA&E, ECW, and related equipment.” What JSC and WSTF/WSC employees, by Standard Labor Category, have access to the armory?

Response:
It is up to the contractor to propose an adequate plan to meet this requirement.
45. The PWS requires that the Contractor establish, maintain, and staff an armory at JSC (Security Officer PSS Personnel, Ellington Field Personnel) and WSTF/WSC to safely store…. Please confirm that the Government will allow continued use of existing onsite weapons storage facilities, and not be required to ‘establish’ [new] armory facilities.

Response:
All weapons storage facilities currently in use will be made available to the contractor. At this time no new weapons storage facilities are anticipated.

46. The PWS states ‘the Contractor shall establish, maintain, and staff an armory at JSC (Security Officer Personnel, PSS personnel, and Ellington Field personnel, and WSTF/WSC to safely store, maintain, account for, issue, and receive Arms, Ammunition, and Explosives (AA&E), Electronic Control Weapons (ECW), portable radios, and other necessary equipment to authorized personnel. NPR standards also require that firearms shall be stored unloaded in GSA or NASA HQ OPS approved security containers, weapons vaults, or weapons racks separate from ammunition. Areas designated as a secured armory or vault requires the approval of the Center Chief of Protective Services (CCPS). These statements require the Contractor to establish armories at JSC and White Sands, and utilize equipment that must be approved by the CCPS. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) will the armories currently in use be made available to the Contractor?; (b) do the armories meet all applicable regulatory standards and requirements?; (c) are the armories each functioning and serviceable? (d) Will the current GSA or NASA HQ OPS approved security containers, weapons vaults, and weapons racks be available to the Contractor?; and (d) will the required weapons clearing barrels be provided and are the existing clearing barrels in serviceable condition?

Response:
a) Yes. All weapon storage facilities currently in use will be made available to the contractor.
b) NPR 1600.1 specifies the requirements for onsite weapon storage facilities. The contractor will assess the facilities and note any discrepancies and make suggestions to mitigate the risk to the Government. It will be at the Government’s discretion to pursue and take ownership of any mitigation.
c) Yes.
d) Yes clearing barrels will be provided and they are currently in serviceable condition. An Installation Accountable Government Property and Government Furnished Property list was provided for your reference.
47. There is no stipulation regarding the days of operation for the Licensed Security Management Systems (SMS) Technician. Will the government provide details regarding the post operating times and days of the week?

**Response:**
This will be clarified in an amendment to the RFP.

48. Security Management Systems and Emergency Dispatch Center – Will any new Security Systems be added to these task areas of responsibility prior to full performance of the JSCPSC II?

**Response:**
We are currently unaware of any new security systems to be added.

49. How many of the Senior SMS Technicians currently have the requisite Lenel Certified Professional (LCP) certification as opposed to the Legacy Master/Emerald Certification?

**Response:**
There are currently 2 Senior SMS Technicians that have the Legacy Master/Emerald Certification or equivalent. The requirement in Section 4.9.2 is for 3 Licensed (2 at JSC and 1 WSTF).

50. Section C.4.24 requires the Contractor to run the Crash Net test scenario in ENS monthly to send text messages to the pre-determined test Crash Net list of emergency responders. Section C.12.1.7 refers to an NPSTA Emergency Response Team and Section C.4.6.1 refers to a Special Response Team. Please clarify whether the ERT and SRT are distinct teams, and which is required to participate in the Crash Net test.

**Response:**
The NPSTA Emergency Response Team referenced in Section 12.1.7 includes all contract first responders (including SRT members, roving patrols, etc.).

The Crash Net test referenced in Section 4.24 is completed by the EDC Dispatchers. The test electronically notifies all NASA Emergency Management team members and on duty dispatchers. This will be accomplished via electronic notification by email, text, and voice.
51. 12.4 Explosive Recognition – If the TTPOA does not have an Explosive Recognition class or have one scheduled within 60 days of contract start, will any other certification for Explosive Recognition be acceptable?

Response:
A federal or state law enforcement certification that meets TTPOA’s requirements is also acceptable.

52. According to Appendix C, “All Security Officers must be trained to the Security Police Officer level by January 2020 per NPR policy, although not all Security Officers will be given FAA”. Are all Security Officers currently trained to the level of Security Police Officer? If not, how many are pending this level of training?

Response:
No, this is a new requirement that must be met by January 2020 and is not in the existing contract. Please refer to Appendix F, Section 12.1.3 of the PWS. In addition, this is also addressed in DRD 010 “Security Services Education and Training Program Plan”.

53. Due to the elimination of the SOFCC course, have all incumbent Security Officers completed either the Basic Course, Bridge Course, or Refresher Course? If not, how many are pending this new level of training certification?

Response:
Supervisor personnel and PSS are in compliance. However, this is a new requirement for Security Officers to be upgraded to Security Police Officers and must be met by January 2020. Please refer to DRD 010 “Security Services Education and Training Program Plan.”

54. In accordance with section 13.1, “At least two SRT members shall qualify with the Remington 700 (.308 caliber) sniper rifle as well”. To ensure we capture all costs and meet compliance requirements, please provide the number of SRT members that are currently qualified with the Remington 700 sniper rifle?

Response:
There are currently two members qualified or seeking requalification with the Remington 700 sniper rifle.
55. Item 3 of the Management Plan requires that resumes be provided for each Key Person stating their education (including licenses and certifications), current position, current significant responsibilities or projects, and professional activities and achievements (including patents and inventions). We estimate that each KP resume will be at least three pages to fully describe their qualifications and suitability for the position. Will the Government please exclude the resumes from the 75-page count limit for Volumes I/II?

Response:
Resumes are included in the 75 page limit.

56. Please confirm the key personnel resumes within the Management Plan are not counted against the overall page count for volumes I & II (75 pages).

Response:
Resumes are included in the 75 page limit.

57. The wording in the JSCPSC II RFP confirms the Management Plan is a working document which is intended to be updated/revised post award. Please confirm that the Management Plan (a subsection within volume I) is not counted against the page count for volumes I & II (75 pages).

Response:
The Management Plan is included in the 75 page limit.

58. This section lists several IDIQ services the Contracting Officer can authorize. In order to develop a staffing approach that most efficiently can accommodate such specialized requests, can the Government please provide: (a) the total annual and historical IDIQ orders under the new contract; and (b) any currently planned or scheduled events that will affect the new contract?

Response:
a) Approximately 10 – 20 IDIQ Task Orders can be expected in a given year.
b) No planned or scheduled events are identified at this time.

59. Does a Joint Venture formed inside of an SBA-approved All Small Mentor Protégé Agreement require two separate pricing templates, or can the JV entity provide a single template since it is legally a single entity?

Response:
A joint venture should only provide a single Excel Pricing Model (EPM), as the joint venture is a single entity.
60. The Solicitation states that the Contractor ‘shall be responsible for the installation and removal of fixed radios in all security operations vehicles at JSC, WSTF, and WSC’. We have the following questions, intended to clarify this requirement: (a) how many radios is the contractor currently responsible for? (b) what are the makes/models of the radios?; (c) how are the radios currently mounted (external brackets, in dash, in console, etc.)? (d) When were the radios last replaced? (e) How often does the Government replace the radios?

Response:
  a) An Installation Accountable Government Property list was provided for your reference.
  b) An Installation Accountable Government Property list was provided for your reference.
  c) Please refer to Section 3.8 and 3.9 in the PWS. The contractor shall propose what works best for JSC and WSTF/WSC.
  d) An Installation Accountable Government Property list was provided for your reference. All radios are operational and will be supplied by the government.
  e) The radios are replaced as needed.

61. The section states that ‘all Government-owned vehicles and equipment used by the Contractor shall be maintained and paid for by the Contractor in accordance with manufacturer’s usage-based specifications and recommendations’. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) please confirm that the current Contractor has properly maintained all vehicles and equipment in accordance with above requirements; and (b) please define what the Contractor is required to ‘pay for’ in fulfilling this requirement?; and (c) please provide the historic cost in meeting these requirements.

Response:
  a) All JSC Vehicles provided on IAGP are operational and used for operations as needed.
  b) The Contractor is responsible to pay for general vehicle maintenance to sustain operational requirements.
  c) An Installation Accountable Government Property list was provided for your reference. Annual maintenance costs should be able to be approximated based on the information provided.
62. We have several questions regarding the following requirement: “the Contractor shall be responsible for the purchase, installation/removal, maintenance, and replacement of the following security equipment to be integrated into all GSA vehicles: lights, dash cameras, decal packages addressed in Appendix H Vehicle Standards, vehicle-based security (e.g., vehicle safes or locking racks) as needed for the use of long weapons (e.g., rifle, shotgun) that may be utilized by WSTF/WSC security personnel. The Contractor shall meet the standards addressed in FAR 52.228-8 concerning liability insurance for GSA vehicles.

The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) please provide the current inventory list, identifying make and model of parts the Contractor is responsible to purchase, install, maintain, and replace; (b) please provide a disposition (age, condition, serviceability, etc.) of parts the Contractor is responsible to purchase, install, maintain, and replace; (c) please provide a list of any excess inventory that will be turned over to the Contractor; (d) please specify whether the Contractor is required to provide the tools and training to support this task; and (e) please provide a list of the tools that will be turned over to the Contractor, and if not to be turned over, a list of the tools currently being used for this function.

Response:

a) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference.

b) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference.

In addition, the contractor’s responsibilities are referenced under multiple sections in the PWS relating to equipment, vehicles, etc.

c) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference.

d) It is up to the contractor to propose a plan to meet this requirement.

e) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference.
63. This section states that ‘the Contractor shall receive a number of Government-owned law enforcement bikes that shall be provided by the Government as GFP. All service, repair and maintenance of all bikes shall be the Contractor’s responsibility’. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) please provide a disposition (age, condition, serviceability, etc.) of bicycles and parts Contractor is responsible to repair and maintain; (b) please state whether the Contractor is required to provide the tools and training to support this task?; and (c) please indicate how frequently the Government replace the bikes?

Response:
a) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference. All bikes are operational. However, like all mechanical working items they will require general maintenance.
b) This is up to the contractor to propose. There are bike shops in the local area as well.
c) The bikes are replaced as needed.

64. Section 14 states “Except as provided in the PWS, the Contractor shall provide all vehicles necessary to perform this contract at JSC facilities. Contractor-provided vehicles and equipment shall be maintained by the Contractor in accordance with the manufacturer’s usage-based specifications and recommendations. Provisioning of fuel for Contractor-operated vehicles shall be the Contractor’s responsibility’. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) will the Contractor be permitted to purchase fuel at GSA prices, or is the Contractor required to purchase fuel on the open market; and (b) what is the historical average mileage, fuel consumption, and cost for this requirement?

Response:
a) JSC: No GSA prices. It is up to the contractor to purchase fuel on the open market. WSCT/WSC: Fuel costs are paid by WSTF due to proximity to nearest gas station.
b) JSC: Daily average per vehicle used by each labor category varies. A roving patrol could average 100+ miles per day depending on the labor category using the vehicle and the site location. WSTF/WSC: Fuel costs are paid by WSTF due to proximity to nearest gas station.
65. The PWS states that ‘law enforcement functions described in the PWS shall be performed in accordance with the authority granted by the National Aeronautics and Space Act of 1958, and is ancillary to the security operations required by this contract. This authority shall be exercised as set forth in 14CFR 1203b.103 and Title 51 USC 20133 and 20134. Contract Security Police Officers are authorized to enforce Federal law, State law, and NASA regulations and policies, conduct vehicle stops and conduct inspections, conduct investigations, issue traffic citations, prevent crime, monitor and control accident scenes, collect and store evidence, transport prisoners, and testify in court or other official hearings’. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) does NASA require contractor law enforcement (LE) personnel to conduct pursuit outside the gates of any NASA facility?; (b) does NASA require contractor LE to conduct LE activities on public roads, lands, or other public rights of way or access areas?; (c) does NASA indemnify contractor LE in the conduct of LE duties?; (d) please provide historical data on the amount of time spent by Contractor LE and other contractor personnel in support of legal proceedings (depositions, report writing, provision of expert witness testimony, etc.)?; (e) indicate whether and how frequently JSC LE personnel are required to travel to other NASA facilities to conduct investigations or other LE tasks?; (f) please confirm that the contractor is required to conduct prisoner transport off Federal facilities to local law enforcement agencies (important to obtain and price the requisite insurance).

Response:

a) No.
b) No.
c) At JSC and WSTF/WSC the contractor is responsible for the employee’s actions.
d) This is variable and is incident and investigation dependent.
e) This could happen during the duration of the contract. However, the probability is very low. In the case of this event, the government would issue an IDIQ Task Order to cover the contractor travel with proper notification.
f) No. The contractor would just detain and coordinate the rest with local law enforcement.
66. Can you please clarify what the Government Property listings J.03 and J.04 referenced in NFS Clause 1852.245-71 and 1852.245-77 mean, and how do I, as a contractor, have to manage the Government Property.

Response:
The Government Property Listings referenced in J.03 and J.04 are made up of both Installation-Accountable Government Property (IAGP) and Government Furnished Property (GFP). The IAGP property is clearly marked on the top of each page in the J.03 and J.04 listings, and shall be managed in accordance to the NFS 1852.245-71 Installation-Accountable Government Property clause. The GFP listing is also clearly identified on top of each page of the J.03 listing, specifically pages J.03-15 through J.03-18. The GFP shall be managed in accordance to FAR 52.245-2 Government Property Installation Operations Services clause.

67. The PWS states “the Contractor shall purchase all locks and hardware, to include safe and electronic combination locks. With the exception of new construction, the Contractor shall furnish, install, repair, and re-key all lock cylinder cores, as well as construct, maintain, evaluate, remove, replace, and repair door locks. The locksmith shall evaluate, maintain, and repair safes, vaults, and cabinets. All key locks shall be compatible with the existing master key system”. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) please provide a complete inventory of all locks and devices that the Contractor will be responsible for, including make, model, and part number; (b) please provide a disposition (age, condition, serviceability, etc.) of all locks and devices the Contractor is responsible to purchase, install, maintain, and replace”; and (c) please provide a list of any excess inventory that will be turned over to the Contractor.

Response:
a) This data is proprietary. All locks shall maintain compliance with the requirements called out under Section 4.18, “Critical Infrastructure Protection Program (CIPP).” Specifics are detailed in Section 4.10, “Locksmith”.

b) Section 4.10, “Locksmith” states the following: With the exception of new construction, the Contractor shall furnish, install, repair and re-key all lock cylinder cores, as well as construct, maintain, evaluate, remove, replace and repair door locks. The locksmith shall evaluate, maintain and repair safes, vaults and cabinets. All key locks shall be compatible with the existing master key system. Please note the requirements referenced above only relates to obsolescence or specific customer requests (i.e move existing locks from one lab to another).

A licensed locksmith familiar with the NPR Requirements referenced in Section 4.18 would be able to assist with maintenance and obsolescence of these items.

c) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference.
68. The PWS states that ‘the Contractor shall support new capability, installation, and replacement of existing hardware. The hardware, components, and materials will be funded and provided by NASA as IAGP (all purchases will be coordinated with the PSD TMR, Section 4.9.4, “Collaboration”. The Contractors shall furnish the necessary technician tools and equipment to successfully support the SMS operations (e.g., ground level, multi-level buildings, and utility pole heights). The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) who pays for the training and certification that may be required for currently unknown/undefined ‘new capabilities’ the Contractor will be required to support?; (b) please provide a list of tools and equipment required to support this activity; (c) please provide the parameters for ‘pole height’ equipment (e.g., how tall are the poles, how many, terrain/accessibility, materials); (d) please provide the parameters for multi-level buildings (e.g., building height, building terrain/site accessibility; roof access, etc.).

Response:

a) Please refer to Section 4.9.2, “Security Contractor Staffing and Qualifications. As Senior SMS Technicians the contractor is responsible for these labor categories staying current with continuing education or related on the job training.

b) An Installation Accountable Government Property and Government Furnished Property list was provided for your reference. The contractor is responsible for all other equipment associated with this labor category.

c) JSC, WSTF and WSC are two large government facilities. As referenced in Section 4.9.4, “Collaboration the Contractor shall work directly with the JSC PSD TMR who will coordinate and assign customer and center specific requests. The contractor shall reference OSHA standards to comply with the requirements of the task and the requirements of DRD-006.

d) JSC, WSTF and WSC are two large government facilities. As referenced in Section 4.9.4, “Collaboration the Contractor shall work directly with the JSC PSD TMR who will coordinate and assign customer and center specific requests. Specifically for JSC:

   i. The tallest building is 9 stories.
   ii. Most buildings have internal or external roof access.
   iii. Most terrain at JSC is solid ground (e.g. parking lots, pavement, etc.)
   iv. JSC does have SMS requirements that could require a high-lift vehicle.

Specifically for WSTF:

   i. The tallest occupied building is 2 stories.
   ii. Most buildings have internal or external roof access.
   iii. Most terrain within the industrial area at WSTF is solid ground (e.g. parking lots, pavement, etc.) Outer perimeter areas are mostly sand or compacted dirt near structures.
   iv. WSTF does have SMS requirements that would need access via lift vehicles. However, these requirements are as needed.
69. The PWS states ‘the Contractor shall be responsible for providing or acquiring the personnel, tools, and equipment required for the proper destruction of documents and media of various classification levels, from unclassified through the TS/SCI level. The Contractor shall arrange, as needed, with local commercial sources to perform document destruction. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) how many locations the Contractor must provide classified material destruction services for; (b) who is responsible for transporting the classified material to the destruction location? (c) historical data on how much material is destroyed annually (paper, hardware, electronic media, etc.) – how many items/how many tones; (d) who pays for third party commercial services, and what historical data associated with these services is available (how often, average cost, amount of material destroyed, etc.)?

Response:
a) The contractor is responsible for all facilities specified in Section 1, “Purpose” except for White Sands Complex (WSC).
b) The contractor is responsible for pick-up and storage. The contractor than shall coordinate a plan for proper disposal and associated costs.
c) Approximately:
   1400 bags of classified data at approximately 50lbs per bag.
   5 CNSI destructions annually.
d) The contractor is responsible for all associated costs.

70. The PWS states that the Contractor shall provide minor range maintenance including grass cutting, target stand repair, and recommending enhancements to the safe operation of the range. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) who provides the mowers, weed eaters, rakes, brooms, and fuel required for grounds maintenance at the range?; (b) how many hours per year does it take to maintain the grounds as required at the range?; (c) what materials are the targets stands made of: (d) who pays for the materials and equipment required to repair the targets?; and  how many targets are currently in use, what is their age, condition, and serviceability?

Response:
a) Provided by the government.
b) This is considered an ancillary duty of the Security Police Officers.
c) The target stands are steel.
d) Expenses are paid by the government.
e) The range at WSTF currently has 5 lanes in use. The lanes are in good condition and are serviceable.
71. The PWS includes several badging requirements. The following questions are presented to obtain the additional details necessary to bid this cost element correctly, and manage Firm Fixed Price risk: (a) who pays for the badging equipment, supplies, and materials; (b) who pays for the maintenance, repair, and replacement of badging equipment; and (c) how many badges are processed annually at each location?

Response:

a) The contractor shall pay for all badging supplies and materials. The badging equipment is provided by the government. Badging supplies and materials will include: color ribbon that is compatible with Fargo HDP 5000, re-transfer film, badge holders, badge clips, lamination paper, proximity badges, non-proximity badges, paper badges and other miscellaneous office equipment and supplies.

b) The government pays for this requirement.

c) Below is an annual approximation. Please note these estimates will fluctuate year-to-year due to JSC & WSTF Demand. Please see Technical Library for Process of Ordering Prox Badges for both JSC & WSTF. (Titled: How to order Mifare OneNASA Corporate 1000 cards)

i. JSC:
   1. Prox Badges (Mifare OneNASA Corporate 1000 cards): 1,400
   2. Non-Prox Badges (hard plastic badges): 9,500
   3. PIV Badges: 4,000 (PIV Badges are not paid for by the contractor. However, card holders and clips are at the contractor’s expense.)
   4. Paper Badges: 33,000
   5. Other Misc. Paper Badges (e.g. special event, parking, etc): 1,000

ii. WSTF:
   1. Prox Badges (Mifare OneNASA Corporate 1000 cards): 50
   2. Non-Prox Badges (hard plastic badges): 200
   3. PIV Badges: 300 (PIV Badges are not paid for by the contractor. However, card holders and clips are at the contractor’s expense.)
   4. Paper Badges: 3,000
   5. Other Misc. Paper Badges (e.g. special event, parking, etc): 100
72. The PWS states “additionally, the Contractor shall secure confiscated evidence and ensure that precautions are taken to preserve the integrity of evidence”. Is an approved evidence locker and limited access area provided for Contractor use in meeting this requirement?

Response:
JSC and WSTF/WSC: Has controlled storage to maintain chain of custody.

73. The PWS does not reference a job category or work hours for this requirement.

Response:
This question is unclear and cannot be answered.

74. The PWS does not reference a job category or work hours for this requirement.

Response:
This question is unclear and cannot be answered.